

# Varier Warranty Terms

On this page, you will find information about registration, warranty coverage and warranty claims for Varier chairs purchased through Ergo2Work.

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## Extended Varier Warranty

Varier chairs are designed for long-term use. After timely registration, the original purchaser may benefit from the extended Varier warranty. This warranty covers manufacturing defects in materials and workmanship under normal indoor use. The extended Varier warranty includes:

- **10-year warranty** on structural defects, such as cracks or breakage of wooden, metal and polypropylene parts.
- **5-year warranty** on mechanical components, including moving parts and mechanisms such as gas lifts and adjustment mechanisms.
- **5-year warranty** on stitching and seams of upholstery.

The extended warranty only applies when the chair has been registered with Varier correctly and in good time.

A manufacturing defect includes, among other things, cracks or breakage of wooden, metal or plastic parts under normal use, or a structural defect that affects the functionality or safety of the product.

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## Registering Your Varier Chair

Register your chair as soon as possible after purchase via Varier's registration page:  
[www.varierfurniture.com/en/guarantee](http://www.varierfurniture.com/en/guarantee)

After registration, you will receive a confirmation by email. Keep the registration confirmation and the original proof of purchase in a safe place. These may be required in the event of a warranty claim.

The extended Varier warranty only applies when the chair has been registered with Varier correctly and in good time. Statutory consumer rights remain applicable even without registration.

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## Warranty Conditions

The warranty only applies if:

- The product is used normally and only for its intended purpose.
  - The product is used indoors under normal environmental conditions.
  - The product is properly maintained in accordance with Varier's care instructions and guidelines.
  - The maximum user weight of 110 kg is not exceeded.
  - The product has not been modified or repaired without Varier's approval.
  - The warranty applies to the original purchaser of the product.
  - In the event of a claim, the proof of purchase and the registration confirmation or warranty certificate can be provided.
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## What Is Not Covered by the Warranty?

The warranty does not cover damage or wear that is not the result of a manufacturing defect. The warranty does not cover, among other things:

- Normal wear and tear, such as signs of use, discoloration, scratches, dents or cosmetic changes.
  - Natural characteristics of materials, such as color variations in wood, leather or fabric.
  - Stains, folds, creases, stretching or discoloration of fabric or leather caused by normal use.
  - Pilling or fuzzing of fabric caused by normal use.
  - Softening or deformation of foam caused by normal use.
  - Damage or discoloration caused by sunlight, light, temperature, humidity, pollution or other external factors.
  - Damage caused by improper use, incorrect assembly or insufficient maintenance.
  - Damage that is not the result of a manufacturing defect.
  - Modifications or repairs carried out without Varier's approval.
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## Solutions in the Event of a Valid Claim

If a valid warranty claim is accepted, Varier Furniture will decide, at its own discretion, which solution applies. This may include:

- Repair of the product.
- Replacement of defective parts.
- Replacement of the product with an equivalent model.
- Reimbursement of transport costs, where applicable.

In the event of repair or replacement, Varier will, as far as reasonably possible, provide a part or product that corresponds to the original product. If an exact color, version or identical part is not available, Varier may provide a comparable alternative of equal or higher quality and value.

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## Submitting a Warranty Claim via Ergo2Work

Do you have a quality issue with a Varier product purchased through Ergo2Work? Please contact us. As the reseller, we are the first point of contact for our customers. To properly assess the claim, we usually ask for:

- Clear photos and/or videos of the issue.
- The original proof of purchase.
- The registration confirmation or warranty certificate, if applicable.
- A short description of the issue and how it occurred.

Ergo2Work will assess the report and, if necessary, submit the claim to Varier on behalf of the customer. Varier will then decide whether repair, replacement of parts or replacement of the product applies.

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## Statutory Warranty

Statutory consumer rights remain applicable even without registration. If statutory consumer rights are more favorable than the extended Varier warranty terms, those statutory rights will apply.

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## Limitation of Liability

Varier Furniture is not liable for damage caused by the product to other property, such as floors or surfaces. Varier Furniture is also not liable for indirect damage or consequential damage.

Varier Furniture's liability is limited to the purchase value of the product.

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These terms are based on the warranty information provided by Varier Furniture as stated on [www.varierfurniture.com/en/guarantee](http://www.varierfurniture.com/en/guarantee). In the event of changes to the official Varier warranty terms, Varier's terms shall prevail.